2023

GLOUCESTER QUAYS

OUR APPROACH TO ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG)



AT GLOUCESTER QUAYS, OUR MISSION IS
TO DELIVER POSITIVE IMPACT SOCIALLY,
ECONOMICALLY AND ENVIRONMENTALLY
FOR OUR LOCAL COMMUNITY, OUR BRAND
PARTNERS AND OUR CUSTOMERS.

ESG IS AN INCREASINGLY COMMON WAY FOR INVESTORS TO EVALUATE COMPANIES IN WHICH THEY MAY WISH TO INVEST.

AT GLOUCESTER QUAYS WE THINK IT'S
IMPORTANT TO SHOW OUR STAKEHOLDERS
THAT WE CONSIDER ESG SERIOUSLY AND
THAT WE ARE WORKING HARD TO MAKE
OUR BUSINESS AND THE LOCAL AREA MORE
CLIMATE AND SOCIALLY RESILIENT FOR
THE FUTURE.

OUR SUSTAINABILITY JOURNEY

Gloucester Quays achieves compliance with ISO50001
Energy Management
Standard - the first property company in the UK.

We joined Business Declares to acknowledge a climate and ecological emergency, and in 2022 we published our first **Climate Positive Plan** Undertook a Climate Risk
Assessment to better
understand the physical
and transition risks of
climate change in relation
to Gloucester Quays

By 2030, Gloucester Quays to achieve our Paris-aligned Science Based Target

2015

202

2022

2022

Gloucester Quays developed its first sustainability plan aligned to the UN
Sustainable Development
Goals (SDGs)

Verified Gloucester Quays as a **Net Zero Carbon** in Operation asset, using the UK Green Building Council's 2019 framework We completed the Global
Real Estate Sustainability
Benchmark (GRESB)
and scored 3 stars in
our first year



OUR COMMITMENTS

Our four commitments are underpinned by a range of specific targets, read more in our Sustainability Plan here.



1 • To promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all.



2 • Make cities and human settlements inclusive, safe, resilient and sustainable.



3 • Ensure sustainable consumption and production patterns.



4 • Take urgent action to combat climate change and its impacts.



WE HAVE OPERATED THE ISO 50001 ENERGY MANAGEMENT SYSTEM SINCE 2015 & REDUCED OUR CONSUMPTION BY 8% IN 2022/23.



WE ACHIEVED A **SILVER LEVEL AWARD WITH ACTIVESCORE** FOR OUR AMENITIES
& ENGAGEMENT ON ACTIVE TRAVEL
OPTIONS FOR OUR STAFF & VISITORS.





WE VERIFIED GLOUCESTER QUAYS
AS A **NET ZERO CARBON** IN OPERATION
RETAIL DESTINATION - **ONE OF THE**FIRST IN THE UK!



WE HAVE INSTALLED A SIPPLE MACHINE ON SITE WHICH HAS PREVENTED OVER 1,800 PLASTIC BOTTLES BEING USED.

AWARDS & AFFILIATIONS



Gloucester Quays has achieved ActiveScore's Silver Level Certification for its active travel amenities and engagement



The Global Real Estate Sustainability Benchmark assesses our overall ESG performance against our peers



Gloucester Quays is part of the parent company's Carbon Literacy Organisation Silver award



Gloucester Quays has operated under the ISO 50001 Energy Management System since 2015

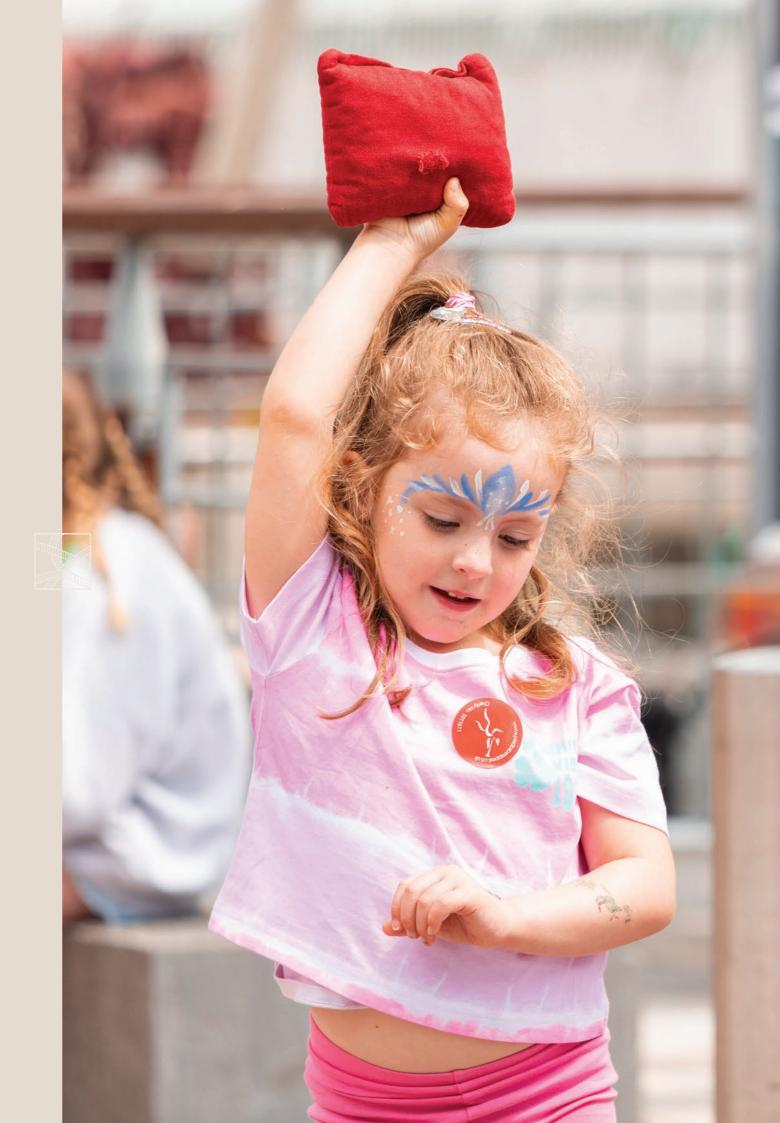
DELIVERING SOCIAL VALUE

WE COMPLETED A SOCIAL VALUE BASELINE ASSESSMENT OF GLOUCESTER QUAYS TO UNDERSTAND OUR IMPACT ON THE COMMUNITY.

THE ASSESSMENT INCLUDES AN INVESTIGATION INTO THE SOCIAL AND ECONOMIC CHARACTERISTICS OF THE LOCAL AREA AS WELL AS A REVIEW OF THE LOCAL POLICIES AND STRATEGIES TO IDENTIFY THE SOCIAL THEMES THAT WE CAN BEST SUPPORT THROUGH OUR ACTIONS.

WE ALSO ANALYSED DATASETS FOR POPULATION DEMOGRAPHICS, EDUCATION, EMPLOYMENT, DEPRIVATION, HEALTH & WELLBEING AND ACCESS TO GREEN SPACE.

USING THIS BACKGROUND INFORMATION, WE ESTABLISHED A 2KM RADIUS AROUND GLOUCESTER QUAYS AND USED IT TO DEFINE A LOCAL IMPACT AREA (LIA) WHERE WE CAN MEASURE MOST OF THE VALUE DELIVERED BY THE ASSET.







OVER £70K OF CASH AND IN-KIND DONATIONS TO LOCAL ORGANISATIONS IN 2022/23



WE ENGAGED WITH 80,000 PEOPLE ON CHARITABLE, CULTURAL AND HEALTH & WELLBEING ACTIVITIES DURING 2022/23



OVER 100 HOURS OF GLOUCESTER QUAYS AND CONTRACTOR STAFF VOLUNTEERED TO SUPPORT CHARITABLE EVENTS AND ACTIVITIES IN 2022/23



WE WORK CLOSELY WITH PIED PIPER APPEAL & LOCAL SEND SCHOOLS TO SUPPORT DISADVANTAGED CHILDREN IN GLOUCESTERSHIRE

GLOUCESTER QUAYS



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